

warranty
information

GATLING
OFFERS THE FOLLOWING
WARRANTIES

Your selected flooring will be covered
by one or more of the below warranties.

15 YEAR LIMITED WEAR WARRANTY

15 YEAR LIMITED FADE WARRANTY

5 YEAR FACTORY DEFECTS

For more information visit

www.belgotex.com.au

Eternity

WARRANTY
PROVIDED BY

Belgotex[®]

This warranty is effective for
purchases made after
1 April 2022

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5 YR CARPET MANUFACTURING WARRANTY

All our carpets are covered by the Belgotex Floorcoverings (Pty) Ltd 5-year guarantee against patent and latent defects in the manufacturing process. Carpets must be maintained and cleaned in accordance with the written instructions of Belgotex Floorcoverings.

Cleaning and Maintenance Guidelines - Please refer to the Belgotex Floorcoverings Cleaning and Maintenance guidelines available from the store in which you purchased your relevant product from.

15 YR LIMITED CARPET WEAR WARRANTY

Quality standards, warranties & guarantees

Belgotex Floorcoverings quality management system is certified to ISO 9001. All carpeting carries the ISO 9001 logo as your assurance of quality and our commitment to maintaining the highest international standard.

Fifteen year limited wear warranty

Carpet ranges are covered by the Belgotex Floorcoverings (Pty) Ltd 15-year wear warranty, which states that, when installed and maintained as recommended by Belgotex Floorcoverings, these carpets will retain at least 90% of their pile fibre for fifteen years.

The Warranty does not cover tears, cuts or burns or damage relating to the improper use of, or the application of improper cleaning agents. Incorrect or poor carpet maintenance or lack of protection under roller castor chairs voids the warranty.

If dissatisfied with the performance of the carpet, please notify your installer and permit Belgotex Floorcoverings to test the product. Subject to the above restrictions, if the carpet has lost 10% or more of its pile fibre it will be replaced in the affected room or area in accordance with the Manufacturers Standard Claims Policy.

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